



British Columbia Lottery Corporation (BCLC)
Canucks Food and Beverage Multiplier
September 29, 2026 — April 10, 2027

"Canucks Food and Beverage Multiplier" PROMOTION DESCRIPTION

Encore Rewards Members will receive multiplied Encore Rewards Points when they dine at a participating restaurant at a Participating Facility during the Promotion Period.

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned to them in the Encore Rewards Terms and Conditions unless defined herein.

Encore Rewards Points or Points means the Points rewarded to individual members of the Program by BCLC.

Encore Rewards Program or Program means the membership and tiered bonus rewards Points program established by BCLC for players physically present in British Columbia.

New Encore Rewards Member means an individual who:

- signs up for the Encore Rewards Program during the Promotion Period; and
- has not previously signed up for the Encore Rewards Program at any time.

Eligible Dining Purchase means a dining purchase, excluding taxes, fees, gratuities and alcohol at a participating restaurant at a Participating Facility.

Participating Facilities means all BC casinos.

PIN means a personal identification number set up by a Qualified Player to redeem Encore Rewards Points.

Promotion means this BCLC Encore Rewards Canucks Food and Beverage Promotion.

Promotion Period means the period from 12:00:00am PT (midnight) on September 29, 2026 to 11:59:59pm PT on April 10, 2027.

Qualified Player is someone who is 19 years of age or older, physically present in British Columbia, and is an Encore Rewards Member during the Promotion Period but does not include:

- BCLC and Participating Facility employees, as well as family and household members who reside at the same address; and
- Persons who are self-excluded or barred, or who self-exclude or are barred during the Promotion Period from a BC casino, or PlayNow.com.

OFFER CLAIM AND REDEMPTION PROCESS

1. A Qualified Player will earn Multiplier Points by making an Eligible Dining Purchase during the Promotion Period.
2. The multiplier amount is determined by a Qualified Player's Encore Rewards status:
 - a. If the Qualified Player is a Single Diamond Encore Rewards member, they will receive five (5x) times their Base Points
 - b. If the Qualified Player is a Double Diamond Encore Rewards member, they will receive six (6x) times their Base Points
 - c. If the Qualified Player is a Triple Diamond Encore Rewards member, they will receive eight (8x) times their Base Points
 - d. If the Qualified Player is an Elite Encore Rewards member, they will receive ten (10x) times their Base Points
3. A Qualified Player must close their Eligible Dining Purchase dining tab by fully paying their dining bill on or before 11:59:59 pm PT during the Promotion Period in order to qualify for Multiplier Points.
4. Multiplier Points will be calculated based on the total amount of Base Points earned during the Promotion Period. For example, if a Qualified Player is a Single Diamond Encore Rewards member and earns 100 Base Points from an Eligible Dining Purchase, they will receive a total of 500 Points as part



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of this Promotion (100 Base Points + 400 Multiplier Points (4 x 100 Base Points) = 500 total Points. Base Points earned prior to, or after, the Promotion Period do not qualify for Multiplier Points.

5. The number of Base Points earned on an Eligible Dining Purchase is based on the following factors:
 - a. The item ordered for the Eligible Dining Purchase.
 - i. Base Points may not be earned on taxes, fees, and gratuities; and
 - ii. Base Points cannot be earned on alcohol purchases.
 - b. Your Encore Rewards Status at the time of making the Eligible Dining Purchase.
6. A Qualified Player can earn a maximum of 9,999 Multiplier Points for each Eligible Dining Purchase.
7. Multiplier Points will be added to the Qualified Player's Encore Rewards Account upon the completion of an Eligible Dining Purchase.
8. Multiplier Points earned during the Promotion Period will be awarded as bonus Points and do not affect the Encore Rewards Status.
9. Points will expire 365 days after they are awarded.
10. This Promotion may not be combined with any other promotions available during the Promotion Period. Should there be a conflict in promotions available to Qualified Players, the Promotion outlined in these conditions will be applied.

GENERAL CONDITIONS

1. BCLC is not liable for lost, stolen, damaged, unregistered, or improperly inserted Encore Rewards cards, or any error or miscalculation. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any Participating Facility.
2. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes their Encore Rewards card to other players, they will not be eligible to participate in this Promotion and may have their Encore Rewards membership revoked.
3. BCLC reserves the right to not award any Encore Rewards Points in the event that the integrity of all, or a part, of the Promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation, or misuse.
4. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this Promotion at any time.
5. BCLC reserves the right to change or restrict point earnings or other awards on specific slot machines, table games, or eTable games.
6. BCLC is not liable to any person for loss or damage to persons or property, related to or resulting from participation in this Promotion, whether or not resulting from or connected with acts or omissions of BCLC or any Participating Facility.
7. BCLC is not liable for any loss or damage to any person or their computer or any other property related to or resulting from participating in this Promotion or downloading any material related thereto.
8. Qualified Players shall indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Qualified Player, including costs incurred by BCLC in defending such actions, claims or demands against BCLC which arise out of or are in any way connected to this Promotion.
9. Points earned in this Promotion must be accepted as awarded, cannot be transferred, have no cash value, and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Terms and Conditions. Points cannot be earned on Free Play.
10. All stated dollar amounts are in Canadian funds.



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Canucks Food and Beverage Multiplier
September 29, 2026 — April 10, 2027

11. Qualified Players must notify BCLC of any omissions or discrepancies in points balance within sixty (60) days of earning, receiving, or using the applicable Points. BCLC may require Qualified Players to provide documentation in support of any requested correction.
12. BCLC will not be liable for and may adjust or cancel your Point balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse, or any other reason BCLC deems valid.
13. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with these terms and conditions.
14. IN NO EVENT WILL BCLC AND ITS RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, CONTRACTORS, AGENTS, REPRESENTATIVES OR AFFILIATES (TOGETHER, THE "RELEASED PARTIES") BE LIABLE FOR, AND EACH QUALIFIED PLAYER HEREBY RELEASES THEM FROM, ANY DAMAGES, LOSSES, OR OTHER AMOUNTS OF ANY KIND WHATSOEVER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THIS PROMOTION OR A PRIZE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE RELEASED PARTIES WILL NOT BE LIABLE FOR DIRECT, GENERAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, SPECIAL OR ANY OTHER LOSSES OR DAMAGES, EVEN IF A RELEASED PARTY SHOULD HAVE BEEN AWARE THAT SUCH LOSS OR DAMAGE COULD OCCUR.
15. This promotion is subject to the Encore Rewards Membership Terms and Conditions as outlined on www.CasinosBC.com (the "Terms"). If there is a conflict between the Terms and these promotion conditions, the Terms will prevail.

PRIVACY NOTICE

16. Personal information related to your Program membership will be collected in accordance with the British Columbia *Freedom of Information and Protection of Privacy Act* and will be used, accessed, disclosed, and stored by BCLC, BC casinos, and their respective service providers both inside and outside of Canada:
 - to administer the Program, which includes distributing information about your Encore Rewards account;
 - to administer and communicate with you about your Encore Rewards account;
 - subject to your consent, to distribute relevant content, offers and promotional communications relating to BCLC's and BC casino's products and services to you;
 - to administer contests and promotions;
 - to administer responsible gaming programs, if you enroll in such program;
 - for research, survey and statistical purposes;
 - to customize the content and delivery of products, services, and marketing;
 - to expedite enrolment in other products and services provided by BCLC and BC casinos that may be of interest to you;
 - to maintain the security of www.CasinosBC.com and for investigative purposes; and
 - to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities or other agencies.
17. By accepting these Terms, you agree that BCLC, a BC casino, and their respective service providers may use, access, disclose and store your personal information both inside and outside Canada for the above purposes.
18. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any of its service providers.



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BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.