



British Columbia Lottery Corporation (BCLC)
Encore Rewards Birthday Reward
April 1, 2026 – March 31, 2027

PROMOTION DESCRIPTION

Encore Rewards members may receive \$10 in Bonus Play awarded as 2,000 Encore Rewards Points during their birthday month.

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned thereto in the Encore Rewards Terms and Conditions unless defined herein.

Encore Rewards Points or **Points** means the Points rewarded to individual members of the Program by BCLC.

Encore Rewards Member means an individual who is signed up for the Encore Rewards Program.

Encore Rewards Program or **Program** means the membership and tiered bonus rewards program established by BCLC for our players residing in British Columbia.

Bonus Play means a \$10 credit awarded as 2,000 Encore Rewards Points for redemption on qualified gaming devices, such as slots or electronic table games, or at Guest Services at a BC Casino for table games. Points redeemed for table games will be used as a Bonus Play voucher. Bonus Play

Offer Claiming Process is when the Qualified Player visits a Participating Facility during the Offer Period with Government issued ID to validate birthday or a unique birthday rewards email from BCLC, and a Participating Facility staff awards the \$10 Bonus Play in 2,000 Encore Rewards Points into the Qualified Player's account. Alternatively, eligible players who have access to their Encore Rewards online account on CasinosBC.com, can claim this offer from the My Offers page of their account. The Bonus Play can only be claimed once during the Offer Period.

Offer Period is during the month the Encore Rewards Member is born.

Offer Redemption Process is when a Qualified Player, after completing the Offer Claiming Process, redeems their Bonus Play by undertaking one of the following points redemption processes:

- **eTable Redemption Process** is when a Qualified Player inserts their Encore Rewards card into any qualified eTable machine at any Participating Facility with their PIN to redeem the 2,000 points as Bonus Play.
- **Slot Bonus Play Redemption Process** is when a Qualified Player inserts their Encore Rewards card into any qualified slot machine at any Participating Facility with their PIN to redeem the 2,000 points as Bonus Play.
- **Table Bonus Play Redemption Process** is when a Qualified Player notifies Guest Services they would like to redeem the 2000 points at table games at any Participating Facilities and then receives a voucher for Table Bonus Play. The Qualified Player will give this voucher to the Dealer and it will be placed on the table as a bet.

Promotion Period means the period from April 1, 2026, 12:00AM PT/MT to March 31, 2027, 11:59PM PT/MT. Qualified Players may only claim the offer during the Offer Period (i.e. calendar month of their birthday), even if the overall Promotion Period spans a full year.



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Participating Facility means BC Casinos and BC Community Gaming Centres that participate in this Promotion.

PIN means a personal identification number set up by a Qualified Player to redeem Encore Rewards Points.

Qualified Player is someone who is 19 years of age or older and an Encore Rewards Member, but does not include:

- BCLC and Participating Facility employees, as well as family and household members who reside at the same address;
- Persons who are self-excluded, suspended or banned from a BC Casinos or Community Gaming Centre

PROMOTION DETAILS

1. Qualified players must claim their \$10 Bonus Play credit during the Offer Period at any Participating Facility. To claim the Bonus Play, Qualified Players must follow the Offer Claiming Process.
2. Qualified Players must redeem the \$10 Bonus Play credit at any Participating Facility within 365 days from the date the Bonus Play is claimed. To redeem the Bonus Play, Qualified Players must follow the Offer Redemption Process.

GENERAL CONDITIONS

3. BCLC is not liable for lost, stolen, damaged, unregistered or improperly inserted Encore Rewards cards, or any error or miscalculation.
4. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes their Encore Rewards card to other players, they will not be eligible to participate in this promotion and may have their Encore Rewards Program membership revoked.
5. BCLC reserves the right to not award any Encore Rewards Points in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation or misuse.
6. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.
7. BCLC reserves the right to change or restrict Encore Rewards Point earnings or other awards on specific slot machines, table games, or eTable games.
8. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any Participating Facility.
9. Each Qualified Player is responsible for ensuring that their Encore Rewards Member profile is accurate and up-to-date and has current and correct contact information, including a telephone number and email address at which they can be contacted.



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10. Qualified Players shall indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Qualified Player, including costs incurred by BCLC in defending such actions, claims or demands against BCLC which arise out of or are in any way connected to this promotion.
11. Encore Rewards Points earned in this promotion must be accepted as awarded, cannot be transferred, have no cash value and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Terms and Conditions.
12. Qualified Players must notify BCLC of any omissions or discrepancies to your Encore Rewards Point balance within 60 days of earning, receiving or using the applicable Encore Rewards Points. BCLC may require Qualified Players to provide documentation in support of any requested correction.
13. BCLC will not be liable for and may adjust or cancel your Encore Rewards Point balance where Encore Rewards Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse or any other reason BCLC deems valid.
14. IN NO EVENT WILL BCLC, A PARTICIPATING FACILITY OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, CONTRACTORS, AGENTS, REPRESENTATIVES OR AFFILIATES (TOGETHER, THE "RELEASED PARTIES") BE LIABLE FOR, AND EACH QUALIFIED PLAYER HEREBY RELEASES THEM FROM, ANY DAMAGES, LOSSES OR OTHER AMOUNTS OF ANY KIND WHATSOEVER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THIS PROMOTION. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE RELEASED PARTIES WILL NOT BE LIABLE FOR DIRECT, GENERAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, SPECIAL OR ANY OTHER LOSSES OR DAMAGES, EVEN IF A RELEASED PARTY SHOULD HAVE BEEN AWARE THAT SUCH LOSS OR DAMAGE COULD OCCUR.
15. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with these terms and conditions.
16. This promotion encompasses all other Encore Rewards Membership Terms and Conditions as outlined on www.CasinosBC.com.

PRIVACY NOTICE – In British Columbia

- Personal information related to your Encore Rewards Account will be collected in accordance with the Freedom of Information and Protection of Privacy Act, British Columbia and will be used, accessed, disclosed and stored by BCLC, or a Participating Facility, and their respective service providers both inside and outside of Canada:
 - a. to administer the Encore Rewards Program, which includes distributing information about your Encore Rewards Account;
 - b. to enable access to a BC Casino or Community Gaming Centre;
 - c. to administer and communicate with you about your Encore Rewards Account;
 - d. if you consent, to distribute relevant content, offers and promotional communications relating to BCLC's and the BC Casino or Community Gaming Centres' products and services to you;
 - e. to administer contests and promotions;
 - f. to administer responsible gaming programs, if you enroll in a program;
 - g. for research, survey and statistical purposes;
 - h. to customize the content and delivery of products, services and marketing;



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- i. to expedite enrolment in other services provided by BCLC and BC Casino or Community Gaming Centres that may be of interest to you;
 - j. to maintain the security of CasinosBC.com, and for investigative purposes;
 - k. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by our regulators, law enforcement or other agencies; and
 - l. to support public health recommendations or requirements.
- By accepting these Terms, you agree that BCLC, or a Participating Facility, and their respective service providers may use, access, disclose and store your personal information both inside and outside Canada for the above purposes.
- BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact the BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.