

ENCORE REWARDS EXPRESS ENTRY PILOT OFFER DESCRIPTION

The first 200 eligible Encore Rewards members who participate in the Express Entry Pilot and complete all the required steps will receive \$50 in Free Play awarded as 10,000 Encore Rewards Points (the **"Prize"**).

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned thereto in the [Encore Rewards Terms and Conditions](#) unless defined herein.

"Encore Rewards Points" or "Points" means the points rewarded to individual members of the Program by BCLC.

"Encore Rewards Program" or "Program" means the membership and tiered bonus rewards program established by BCLC for players residing in British Columbia ("BC").

"Free Play" or "Prize" means a \$50 credit awarded as 10,000 Encore Rewards Points for redemption on slots or electronic table games (**"eTable"**), or at Guest Services for table games. Points redeemed for table games must be redeemed as a free play voucher.

"Promotion Period" means the period from 12:00:00 AM PT on August 14, 2025, to 11:59:59 PM PT on August 31, 2025.

"Participating Facility" means Grand Villa Casino.

"PIN" means a personal identification number set up by a Qualified Player to redeem Encore Rewards Points.

"Qualified Player" is an individual who is 19 years of age or older, that:

- a. is a valid Encore Rewards Member;
- b. has been invited to participate in the Express Entry Pilot via email communication; and
- c. is not:
 - i. a BCLC or Participating Facility employee or contractor, or a family member, or a household member of such employees or contractors who reside at the same address; or
 - ii. a participant in BCLC's Game Break Program or barred from a Participating Facility.

HOW TO PARTICIPATE IN THIS PROMOTION

1. To qualify for the Prize, Qualified Players must complete the following steps within the Promotion Period:

- a) create an Encore Rewards online account;
- b) download the Encore Rewards Pilot App via the iOS or Android link provided on the [Encore Rewards Express Entry landing page](#);
- c) log into the Pilot App using your Encore Rewards online account credentials and complete the in-app ID verification process;
- d) visit Grand Villa Casino and scan the Express Entry QR Code at Entry using the Encore Rewards Pilot App;
- e) complete the survey via the link that will be sent through the Pilot App after their casino visit.

2. Only the first 200 participants to complete all these steps will receive the Prize.
3. The Prize will be awarded to the successful participants within 15 business days of completing the survey.

OFFER REDEMPTION PROCESS

4. The Prize awarded must be redeemed by completing one of the following Encore Rewards Points redemption processes:
 - a. **eTable Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any eTable machine at the Participating Facility with their PIN to redeem the Encore Rewards Points as Free Play;
 - a. **Slot Free Play Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any slot machine at the Participating Facility with their PIN to redeem the Encore Rewards Points as Free Play; or
 - b. **Table Free Play Redemption Process:** Qualified Player notifies Guest Services that they would like to redeem the Encore Rewards Points at table games and then the Qualified Player receives a voucher for Table Free Play. The Qualified Player will give this voucher to the Dealer, and it will be placed on the table as a bet.
5. The winner must redeem the Free Play at any BC Casino and Community Gaming Centre within 365 days from the date it is awarded. An expired Free Play will not be reactivated.

GENERAL CONDITIONS

6. BCLC reserves the right to substitute a Prize or portion thereof with one of equal or greater value. Prizes must be accepted as awarded.
7. BCLC reserves the right to disqualify entrants and entries that do not comply with these conditions.
8. BCLC is not responsible for lost, misdirected, misplaced, incorrect, illegible or damaged entries or entries submitted after the promotion deadline.
9. BCLC makes no representations or warranties whatsoever, expressed or implied, oral or written in respect of a Prize.
10. By participating in this promotion, each entrant agrees to save and hold harmless BCLC or and its directors, officers, employees, contractors, agents, representatives and affiliates with respect to this promotion, including without limitation from and against any and all liability, loss or damage resulting from or in any way connected to this promotion or a Prize.
11. By participating in this promotion, each winner grants BCLC the right to publish his or her name, location and recent photograph without liability or remuneration.
12. BCLC reserves the right, in its sole discretion, to disqualify any person it finds to be: (a) violating the Promotion Conditions; (b) tampering or attempting to tamper with the entry process or the operation of the contest; (c) acting in an unsportsmanlike or disruptive manner, or with the intent to annoy, abuse, threaten or harass any other person; or (d) for any other similar conduct. Any attempt by an entrant or any other individual to undermine the legitimate operation of this contest may be a violation of criminal and/or civil laws. Should any such attempt be made, BCLC reserves the right to seek remedies and damages to the fullest extent permitted by law.
13. This contest is governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without reference to any choice of law or conflict of law principles. Entrants hereby attorn to the exclusive jurisdiction of the courts of the Province of British Columbia and all courts

competent to hear appeals therefrom to settle any dispute or claim that arises out of or in connection with these conditions or the contest (including without limitation non-contractual disputes or claims).

14. If any provision herein is determined to be illegal or unenforceable by a court of competent jurisdiction, that provision will be severed from these conditions and the remaining provisions will remain in full force and effect if the economic or legal substance of the conditions is not affected in a manner materially adverse to either party.
15. BCLC is not liable for lost, stolen, damaged, unregistered, or improperly inserted Encore Rewards Cards, or any error or miscalculation.
16. Encore Rewards Cards must not be transferred. If an Encore Rewards member distributes their Encore Rewards Card to other players, they will not be eligible to participate in this Promotion and may have their Encore Rewards membership revoked. A person who uses another person's Encore Rewards Card is also disqualified from participation in this Promotion and is not eligible to receive a Free Play.
17. BCLC reserves the right not to award any Encore Rewards Points if the integrity of all or a part of the Promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation, or misuse.
18. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this Promotion at any time.
19. BCLC reserves the right to change or restrict Encore Rewards earnings or other awards on specific slot machines, table games, or eTable games.
20. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC, any Participating Facility, or a service provider.
21. Each Qualified Player is responsible for ensuring that their Encore Rewards member profile is accurate, up-to-date, and has current and correct contact information, including a telephone number and email address at which they can be contacted.
22. Each Qualified Player shall indemnify and hold harmless BCLC and its directors, officers, employees, representatives, contractors, agents, and affiliates (collectively, the "**Released Parties**") from and against any and all actions, claims, or demands by the qualified player (including costs incurred by any of the released parties in defending such actions, claims, or demands) brought against the released parties in relation to this promotion or prize.
23. Encore Rewards Points earned in this Promotion must be accepted as awarded, cannot be transferred, cannot be exchanged for cash, and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Membership Terms and Conditions.
24. A Qualified Player must notify BCLC of any omissions or discrepancies to their Encore Rewards Points balance within 60 days of earning, receiving, or using the applicable Points. BCLC may require a Qualified Player to provide documentation in support of any requested correction.
25. BCLC will not be liable for and may adjust or cancel a Qualified Player's Encore Rewards Points balance where Encore Rewards Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse, or any other reason BCLC deems valid.
26. In the instance of system error of Encore Rewards Points transactions, adjustments will not be made to player accounts where the difference (in favour of or against the Qualified Player) is less than one (1) dollar within a single Gaming Day.
27. All stated dollar amounts are in Canadian funds.

28. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with the Promotion terms and conditions.
29. This promotion is subject to the Encore Rewards Membership Terms and Conditions as outlined on www.CasinosBC.com, the PlayNow.com Player Agreement, and the Rules and Regulations Respecting Lotteries and Gaming as outlined on <https://corporate.bclc.com/what-we-do/security---compliance/bclc-gambling-rules-and-regulations.html>.

PRIVACY NOTICE

30. Personal information related to your Program membership will be collected in accordance with the Freedom of Information and Protection of Privacy Act (British Columbia), and will be used, accessed, disclosed, and stored by BCLC, or a Participating Facility and their respective service providers both inside and outside of Canada:
- a. to administer the Program, which includes distributing information about your Encore Rewards account;
 - b. to administer and communicate with you about your Encore Rewards account;
 - c. subject to your consent, to distribute relevant content, offers, and promotional communications relating to BCLC's and the Participating Facility's products and services to you;
 - d. to administer contests and promotions;
 - e. to administer responsible gaming programs, if you enroll in such program;
 - f. for research, survey, and statistical purposes;
 - g. to improve and customize the content and delivery of products, services, and marketing;
 - h. to expedite enrolment in other products and services provided by BCLC and Participating Facilities that may be of interest to you;
 - i. to maintain the security of www.CasinosBC.com and for investigative purposes; and
 - j. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities, or other agencies.
31. By accepting these Terms, you agree that BCLC, or a BC Participating Facility and their respective service providers may use, access, disclose, and store your personal information both inside and outside Canada for the above purposes.
32. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any of its service providers.

BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please visit www.bclc.com or contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222.