



ENCORE REWARDS APP DOWNLOAD PROMOTION DESCRIPTION

Encore Rewards members who have downloaded and signed into their account in the Encore Rewards App (the “**App**”) will be eligible to participate in the promotion (the “**Promotion**”) and receive the Prize, as defined below.

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned thereto in the [Encore Rewards Terms and Conditions](#) unless defined herein.

“**Prize**” means 4,000 Points (with a value of approximately \$20.00) for redemption on slots or electronic table games (“**eTable**”), at Guest Services for table games, or on PlayNow.com. Points redeemed for table games must be redeemed as a bonus play voucher.

“**Participating Facility**” means any provincial gaming facility operated by a service provider under agreement with BCLC. References to a Participating Facility include the facility itself and, as applicable, its operator.

“**PIN**” means a personal identification number set up by a Qualified Player to redeem Points.

“**Promotion Period**” means the period from 12:00:00 AM PST on April 9, 2026, to 11:59:59 PM PST on March 31, 2027.

“**Qualified Player**” is an individual who is 19 years of age or older, who:

- a) is a valid Encore Rewards Member; and
- b) is not:
 - i. a BCLC or Participating Facility employee or contractor, or a family member, or a household member of such employees or contractors who reside at the same address; or
 - ii. a participant in BCLC’s Game Break Program or barred from a Participating Facility, or PlayNow.com.

HOW TO PARTICIPATE IN THIS PROMOTION

1. A Qualified Player must:
 - a) Download the App on their mobile device;
 - b) Sign into their Encore Rewards account within the App;
 - c) Locate the Promotion in the “Offers” tab of the App (the offer will appear only if not previously claimed);
 - d) Visit any Participating Facility and present the Promotion on your mobile device to Guest Services; and

- e) Upon verification, receive the Prize credited to their Encore Rewards account.

PRIZE

2. A Qualified Player will receive one (1) Prize.
3. A Qualified Player must claim the Prize by presenting the offer at Guest Services. The Prize can only be claimed once by a Qualified Player.

HOW TO REDEEM THE PRIZE

4. The Prize awarded must be redeemed by completing one of the following Points redemption processes:
 - a. **eTable Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any eTable machine at any Participating Facility with their PIN to redeem the Points as Prize;
 - b. **Slot Prize Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any slot machine at any Participating Facility with their PIN to redeem the Points as Prize; or
 - c. **Table Prize Redemption Process:** Qualified Player notifies Guest Services that they would like to redeem the Points at table games and then the Qualified Player receives a voucher for Table Prize. The Qualified Player will give this voucher to the Dealer, and it will be placed on the table as a bet.
 - d. **PlayNow Casino Prize Redemption Process:** Qualified Player logs into their Encore Rewards Account on PlayNow.com website and follow the steps outlined on the My Encore Rewards page to redeem the Points as Prize.
4. The Qualified Player must redeem the Prize at any Participating Facility or online within 365 days from the date the Prize is credited to the player's account. An expired Prize will not be reactivated.
5. This Promotion does not require a purchase, deposit, or wagering of the participant's own funds, and does not involve an element of chance.
6. BCLC reserves the right to substitute a Prize or portion thereof with one of equal or greater value.
7. BCLC makes no representations or warranties whatsoever, expressed or implied, oral or written in respect of a Prize.
8. By participating in this Promotion, each entrant agrees to save and hold harmless BCLC and its directors, officers, employees, contractors, agents, representatives and affiliates with



respect to this Promotion, including without limitation from and against any and all liability, loss or damage resulting from or in any way connected to this Promotion or a Prize.

9. IN NO EVENT WILL BCLC, A PARTICIPATING FACILITY OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, CONTRACTORS, AGENTS, REPRESENTATIVES OR AFFILIATES (TOGETHER, THE "RELEASED PARTIES") BE LIABLE FOR, AND EACH QUALIFIED PLAYER HEREBY RELEASES THEM FROM, ANY DAMAGES, LOSSES OR OTHER AMOUNTS OF ANY KIND WHATSOEVER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THIS PROMOTION OR AN ELITE UPGRADE PACKAGE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE RELEASED PARTIES WILL NOT BE LIABLE FOR DIRECT, GENERAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, SPECIAL OR ANY OTHER LOSSES OR DAMAGES, EVEN IF A RELEASED PARTY SHOULD HAVE BEEN AWARE THAT SUCH LOSS OR DAMAGE COULD OCCUR.
10. BCLC reserves the right, in its sole discretion, to disqualify any person it finds to be: (a) violating the Promotion Conditions; (b) tampering or attempting to tamper with the operation of the Promotion; (c) acting in an unsportsmanlike or disruptive manner, or with the intent to annoy, abuse, threaten or harass any other person; or (d) for any other similar conduct. Any attempt by an Entrant or any other individual to undermine the legitimate operation of this Promotion may be a violation of criminal and/or civil laws. Should any such attempt be made, BCLC reserves the right to seek remedies and damages to the fullest extent permitted by law.
11. This Promotion is governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without reference to any choice of law or conflict of law principles. Entrants hereby attorn to the exclusive jurisdiction of the courts of the Province of British Columbia and all courts competent to hear appeals therefrom to settle any dispute or claim that arises out of or in connection with these conditions or the Promotion (including without limitation non-contractual disputes or claims).
12. If any provision herein is determined to be illegal or unenforceable by a court of competent jurisdiction, that provision will be severed from these conditions and the remaining provisions will remain in full force and effect if the economic or legal substance of the conditions is not affected in a manner materially adverse to either party.
13. BCLC is not liable for lost, stolen, damaged, unregistered, or improperly inserted Encore Rewards Cards, or any error or miscalculation.
14. Encore Rewards Cards must not be transferred. If an Encore Rewards member distributes their Encore Rewards Card to other players, they will not be eligible to participate in this Promotion and may have their Encore Rewards membership revoked. A person who uses another person's Encore Rewards Card is also disqualified from participation in this Promotion and is not eligible to receive a Prize.



15. BCLC reserves the right not to award any Points if the integrity of all or a part of the Promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation, or misuse.
16. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this Promotion at any time.
17. BCLC reserves the right to change or restrict Encore Rewards earnings or other awards on specific slot machines, table games, eTable games, or PlayNow.
18. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC, any Participating Facility.
19. Each Qualified Player is responsible for ensuring that their Encore Rewards member profile is accurate, up-to-date, and has current and correct contact information, including a telephone number and email address at which they can be contacted.
20. Points earned in this Promotion must be accepted as awarded, cannot be transferred, cannot be exchanged for cash, and must be redeemed in accordance with the How to Redeem the Prize section and [Encore Rewards Membership Terms and Conditions](#).
21. A Qualified Player must notify BCLC of any omissions or discrepancies to their Points balance within 60 days of earning, receiving, or using the applicable Points. BCLC may require a Qualified Player to provide documentation in support of any requested correction.
22. BCLC will not be liable for and may adjust or cancel a Qualified Player's Points balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse, or any other reason BCLC deems valid.
23. In the instance of system error of Points transactions, adjustments will not be made to player accounts where the difference (in favour of or against the Qualified Player) is less than one (1) dollar within a single Gaming Day.
24. All stated dollar amounts are in Canadian funds.
25. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with the Promotion terms and conditions.
26. This Promotion is subject to the [Encore Rewards Membership Terms and Conditions](#) as outlined on www.CasinosBC.com, the PlayNow.com Player Agreement, and the Rules and Regulations Respecting Lotteries and Gaming as outlined on <https://corporate.bclc.com/what-we-do/security---compliance/bclc-gambling-rules-and-regulations.html>.

PRIVACY NOTICE

27. Personal information related to your Program membership will be collected in accordance with the Freedom of Information and Protection of Privacy Act (British Columbia), and will be used, accessed, disclosed, and stored by BCLC, or a Participating Facility both inside and outside of Canada:
- a. to administer the Program, which includes distributing information about your Encore Rewards account;
 - b. to administer and communicate with you about your Encore Rewards account;
 - c. subject to your consent, to distribute relevant content, offers, and promotional communications relating to BCLC's and the Participating Facility's products and services to you;
 - d. to administer this Promotion;
 - e. to administer responsible gaming programs, if you enroll in such program;
 - f. for research, survey, and statistical purposes;
 - g. to improve and customize the content and delivery of products, services, and marketing;
 - h. to expedite enrolment in other products and services provided by BCLC and Participating Facilities that may be of interest to you;
 - i. to maintain the security of www.CasinosBC.com and for investigative purposes; and
 - j. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities, or other agencies.
28. By accepting these Terms, you agree that BCLC, or a Participating Facility may use, access, disclose, and store your personal information both inside and outside Canada for the above purposes.

If you have any questions about the collection or use of your personal information, please visit www.bclc.com or contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222.