

Whitney Houston Campaign (2025)

1) **Promotion**: Whitney Houston (2025) (the "**Promotion**").

This Promotion is governed by these terms and conditions (the "Conditions") as well as <u>BCLC's General Terms and Conditions</u> (the "General Conditions") and <u>Encore Rewards Membership Terms and Conditions</u> (the "Encore Conditions"). Where the Conditions and the General Conditions conflict, these Conditions will prevail.

- 2) Promotion Period: 7:00am PT October 14, 2025, to 6:59am PT December 9, 2025.
- 3) Grand Prize and Runner-up Draw Entry:
 - a) The first time a Qualified Entrant inserts their Encore Rewards card or uses their Encore Rewards Account via cardless sign-in, to a Whitney Houston branded slot machine, and generates a transaction of at least \$0.01 at the Participating Facilities during a Gaming Day.
 - b) A Qualified Entrant may receive entries into the Grand Prize and Runner-up Prize Draw(s) by mailing a single sheet of paper titled Weekly Prize Draw with their full name, phone number, email address, and Encore Rewards number in an envelope to British Columbia Lottery Corporation, 2940 Virtual Way, Vancouver, B.C., V5M 0A6, Attention: Casino Promotions, Whitney Houston Slots Contest. Each Qualified Entrant may submit a maximum of one (1) No Purchase Necessary Entry. Encore Rewards members will earn a maximum of five (5) ballots into the prize draw by mailing in a single No Purchase Necessary entry. An entry will be disqualified if it is missing any of the details mentioned above. Mail-in entries must be received by the end of the applicable contest period to be eligible for that week's draw. Mail-in entries received after the end of the Promotion Period will be disqualified and not entered into any draw.
 - 4) **Gaming Day**: the 24-hour period from 7:00am PT on one day to 6:59am PT the following day.
 - 5) Participating Facilities (each, a "Participating Facility"):

Billy Barker Casino
Cascades Delta
Cascades Langley
Chances Abbotsford
Chances Campbell River
Chances Kelowna
Chances Castlegar



Chances Courtney

Chances Cowichan

Chances Dawson Creek

Chances Fort St John

Chances Kamloops

Chances Maple Ridge

Chances Mission

Chances Prince Rupert

Chances Salmon Arm

Chances Terrace

Elements Casino Chilliwack

Elements Casino Surrey

Victoria Casino

Grand Villa Casino

Great Canadian Casino

Vancouver

Hastings Racetrack

Lake City Vernon

Casino Nanaimo

Parq Casino

Playtime Casino Kelowna

Chances Rim Rock

River Rock Casino

Starlight

Treasure Cove

Cascades Penticton

- 6) **Qualified Entrant**: in addition to the requirements for a Qualified Entrant in the General Conditions, for this Promotion, the entrant must not be a BCLC service provider employee. Where the Conditions and Encore Conditions conflict, these Conditions will prevail.
- 7) **Number of Entries:** A Qualified Entrant may receive a maximum of one (1) entry in this Promotion Period per day, except for Thursdays.
- 8) **2x Multiplier on Thursdays:** On a Thursday, a Qualified Entrant receives a maximum of two (2) entries into the promotion for every one (1) eligible entry made on the following eight (8) gaming days during the campaign period: October 16, 23, 30, November 6, 13, 20, 27, December 4.



- 9) **Finish the Lyrics Prize Entry (3):** A Qualified Entrant may also enter the "Finish the Lyrics" contest component of the Promotion ("Finish the Lyrics Contest") by registering either (a) online via the CasinoBC website prior to the event, or (b) in person with the event host at the designated event time and location. Finish the Lyrics events will be held at these three (3) Participating Facilities:
 - On November 6th, 2025 at the Elements Casino Victoria.
 - On November 13th, 2025 at the Great Canadian Casino Vancouver.
 - On November 27th, 2025 at the Chances Kamloops.

To be eligible to participate, the entrant must:

- (a) be an Encore Rewards Member in good standing at the time of the event; and
- (b) complete the required registration process either online or in person.

The Finish the Lyrics Contest will consist of multiple competitive "heats" conducted by an event host, with each heat following the rules announced by the host at the event. Contestants must successfully complete the lyric challenge within the allotted time to advance through the rounds. The host's determinations regarding correct answers, timing, advancement, and Winners are final.

At each Finish the Lyrics event, one (1) winner will be determined by the host and awarded \$250 in Free Play and Whitney Houston branded merchandise (the "Finish the Lyrics Prize"). A total of three (3) Finish the Lyrics Prizes will be awarded. One Finish the Lyrics Prize will be awarded at each of the three (3) Participating Facilities. A winner can only win once at one event. A winner can only win once at one event.

Finish the Lyrics Prizes are not transferable, have no cash value, and must be accepted as awarded. Prizes will be credited to the winner's Encore Rewards account within a reasonable time following the event. Winners are responsible for ensuring the accuracy of their Encore Rewards account information.

Privacy Notice:

Your personal information is collected in accordance with the Freedom of Information and Protection of Privacy Act, British Columbia, and will be used, accessed, disclosed and stored by BCLC and its service providers inside and outside Canada:

- a. to facilitate your registration on and use of this website;
- b. for administration of the Contest (including verifying your eligibility to enter the Contest and sending the Contest information to you);



- c. if you are a Prize Winner, to contact you and to publicize your name, photograph, location and Prize;
- d. if you consent, to distribute offers and promotional materials to you;
- e. for research, survey and statistical purposes, including inviting you to participate in research and surveys;
- f. to customize the content and delivery of our products, services and marketing;
- g. to make improvements to our products and services; and
- h. to comply with applicable laws.

Effective on the date you submit your personal information on this website, you agree to the above. BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.

- 10)**Draws**: Two (2) Winners will be drawn; one (1) for the Grand Prize Draw, and one (1) for the Runner-Up Prize.
 - The Draws will take place on December 15th, 2025, or as soon as practicable thereafter.
- 11) **Grand Prize:** One (1) Canada Rail gift card valued at \$25,000 plus \$2,500 cash.

Runner-Up Prize: \$5,000 in free play.

- 12) **Odds**: Odds of winning depend on the number of entries received during the Promotion Period.
- 13) Conditions of Prize: In addition to the General Conditions:
 - Drawn Entrants must correctly answer a time-limited skill-testing question; and
 - Prizes are not transferable without BCLC's consent and may be withheld for any reason.
- 14) **Additional Conditions:** In addition to the General Conditions:
 - BCLC is not liable for lost, stolen, damaged, or unregistered Encore Rewards cards; and
 - If an Encore Rewards Member distributes their Encore Rewards card to other players and players who use another person's Encore Rewards card, will not be eligible to participate in this Promotion or receive a Prize and may have their Encore Rewards membership revoked.



15) **Time to Claim Prize**: Drawn Entrants must accept a Prize within seventy-two (72) hours of initial contact by BCLC or its service providers.

16) Prize Delivery:

Grand Prize: The Winner will be notified by email. The Winner is responsible for providing accurate contact information. BCLC will contact the Winner and send a confirmation email outlining the steps to claim the prize.

Runner-Up Prize: The Prize will be loaded directly to the Winner's Encore Rewards account. The Winner is responsible for providing accurate contact information. BCLC will contact the Winner and send a confirmation email or mailed letter to confirm when the Prize was loaded and the number of points awarded.