

U-SPIN ENCORE REWARDS COWBOY HAT PROMOTION DESCRIPTION

Encore Rewards members who meet the qualification requirements will be eligible to participate in the promotion (the "**Promotion**") and win a Prize, as defined below.

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned thereto in the [Encore Rewards Terms and Conditions](#) unless defined herein.

"Participating Facility" means the following casinos: Grand Villa Casino, River Rock Casino, Great Canadian Casino Vancouver, Parq Casino and Elements Casino Victoria.

"PIN" means a personal identification number set up by a Qualified Player to redeem Points.

"Prize" means a credit awarded as Points for redemption on slots or electronic table games ("**eTable**"), or at Guest Services for table games. Points redeemed for table games must be redeemed as a bonus play voucher. Prizes range from \$5 in bonus play to \$250 in bonus play, depending on wheel outcome (see Appendix 1).

"Promotion Period" means the period from 7:00 AM PT on September 2, 2026, to 6:59 AM PT on September 3, 2026.

"Qualified Player" is an individual who is 19 years of age or older, that:

- a) is a valid Encore Rewards Member
- b) received an Encore Rewards Cowboy Hat on August 25, 2026 or August 26, 2026
- c) is not:
 - i. a BCLC or Participating Facility employee or contractor, or a family member, or a household member of such employees or contractors who reside at the same address; or
 - ii. a participant in BCLC's Game Break Program or barred from a Participating Facility, or PlayNow.com.

HOW TO PARTICIPATE IN THIS PROMOTION

1. To receive a Spin2Win bonus game, a Qualified Entrant must wear their Encore Rewards Cowboy Hat during the promotion period and present their Encore Rewards card at Guest Services at a Participating Facility. The Cowboy Hats were distributed on August 25th or August 26th, 2026. The Cowboy Hat is non-transferable and must be worn by the original recipient.
2. A Prize ID will be assigned and linked to the Qualified Entrant's Encore Rewards account to verify eligibility and promotion period limits.

3. A Qualified Player automatically triggers the Spin2Win bonus game by entering their Encore Rewards card into any slot or eTable games at a Participating Facility during the Promotion Period. The Spin2Win bonus game is only available during the Promotion Period.
4. The game consists of a 20-position interactive prize wheel displayed on-screen. Each wheel segment contains a prize value that is awarded to the player when the wheel stops on that segment.
5. The Prize will be credited to the Qualified Player's Encore Rewards account after completing the Spin2Win game.

PRIZES

1. A Qualified Player wins a Prize in the amount associated with the segment where the wheel stops, as described in Appendix 1.
2. Odds of winning a Prize are 100%.

HOW TO CLAIM THE PRIZE

1. The Prize awarded must be redeemed by completing one of the following Points redemption processes:
 - a. **eTable Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any eTable machine at any Participating Facility with their PIN to redeem the Points as Prize;
 - b. **Slot Prize Redemption Process:** Qualified Player inserts their Encore Rewards Card or enters the phone number and PIN associated with their Encore Rewards account into any slot machine at any Participating Facility with their PIN to redeem the Points as Prize; or
 - c. **Table Prize Redemption Process:** Qualified Player notifies Guest Services that they would like to redeem the Points at table games and then the Qualified Player receives a voucher for use at table games. The Qualified Player will give this voucher to the Dealer, and it will be placed on the table as a bet.
 - d. **PlayNow Casino Prize Redemption Process:** Qualified Player logs into their Encore Rewards Account on PlayNow.com website and follow the steps outlined on the My Encore Rewards page to redeem the Points as Prize.
2. The Qualified Player must redeem the Prize at any Participating Facility or online within 365 days from the date it is awarded. An expired Prize will not be reactivated.

GENERAL CONDITIONS

13. BCLC reserves the right to substitute a Prize or portion thereof with one of equal or greater value.

16. BCLC makes no representations or warranties whatsoever, expressed or implied, oral or written in respect of a Prize.
17. By participating in this Promotion, each entrant agrees to save and hold harmless BCLC and its directors, officers, employees, contractors, agents, representatives and affiliates, to the fullest extent permitted by law, with respect to this Promotion, including without limitation from and against any and all liability, loss or damage resulting from or in any way connected to this Promotion or a Prize.
19. BCLC reserves the right, in its sole discretion, to disqualify any person it finds to be: (a) violating the Promotion Conditions; (b) tampering or attempting to tamper with the operation of the Promotion; (c) acting in an unsportsmanlike or disruptive manner, or with the intent to annoy, abuse, threaten or harass any other person; or (d) for any other similar conduct. Any attempt by an Entrant or any other individual to undermine the legitimate operation of this Promotion may be a violation of criminal and/or civil laws. Should any such attempt be made, BCLC reserves the right to seek remedies and damages to the fullest extent permitted by law.
20. This Promotion is governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without reference to any choice of law or conflict of law principles. Entrants hereby attorn to the exclusive jurisdiction of the courts of the Province of British Columbia and all courts competent to hear appeals therefrom to settle any dispute or claim that arises out of or in connection with these conditions or the Promotion (including without limitation non-contractual disputes or claims).
21. If any provision herein is determined to be illegal or unenforceable by a court of competent jurisdiction, that provision will be severed from these conditions and the remaining provisions will remain in full force and effect if the economic or legal substance of the conditions is not affected in a manner materially adverse to either party.
22. BCLC is not liable for lost, stolen, damaged, unregistered, or improperly inserted Encore Rewards Cards, or any error or miscalculation.
23. Encore Rewards Cards must not be transferred. If an Encore Rewards member distributes their Encore Rewards Card to other players, they will not be eligible to participate in this Promotion and may have their Encore Rewards membership revoked. A person who uses another person's Encore Rewards Card is also disqualified from participation in this Promotion and is not eligible to receive a Prize.
24. BCLC reserves the right not to award any Points if the integrity of all or a part of the Promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation, or misuse.
25. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this Promotion at any time.

26. BCLC reserves the right to change or restrict Encore Rewards earnings or other awards on specific slot machines, table games, or eTable games.
27. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC, any Participating Facility.
28. Each Qualified Player is responsible for ensuring that their Encore Rewards member profile is accurate, up-to-date, and has current and correct contact information, including a telephone number and email address at which they can be contacted.
30. Points earned in this Promotion must be accepted as awarded, cannot be transferred, cannot be exchanged for cash, and must be redeemed in accordance with the redemption processes set out under "How to Claim the Prize" and [Encore Rewards Membership Terms and Conditions](#).
31. A Qualified Player must notify BCLC of any omissions or discrepancies to their Points balance within 60 days of earning, receiving, or using the applicable Points. BCLC may require a Qualified Player to provide documentation in support of any requested correction.
32. BCLC will not be liable for and may adjust or cancel a Qualified Player's Points balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse, or any other reason BCLC deems valid.
33. In the instance of system error of Points transactions, adjustments will not be made to player accounts where the difference (in favour of or against the Qualified Player) is less than one (1) dollar within a single Gaming Day.
34. All stated dollar amounts are in Canadian funds.
35. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with the Promotion terms and conditions.
36. This Promotion is subject to the [Encore Rewards Membership Terms and Conditions](#) as outlined on www.CasinosBC.com, the PlayNow.com Player Agreement, and the Rules and Regulations Respecting Lotteries and Gaming as outlined on <https://corporate.bclc.com/what-we-do/security--compliance/bclc-gambling-rules-and-regulations.html>.

PRIVACY NOTICE

37. Personal information related to your Program membership will be collected in accordance with the Freedom of Information and Protection of Privacy Act (British Columbia), and will be used, accessed, disclosed, and stored by BCLC, or a Participating Facility both inside and outside of Canada:
 - a. to administer the Program, which includes distributing information about your Encore Rewards account;
 - b. to administer and communicate with you about your Encore Rewards account;

- c. subject to your consent, to distribute relevant content, offers, and promotional communications relating to BCLC's and the Participating Facility's products and services to you;
- d. to administer this Promotion;
- e. to administer responsible gaming programs, if you enroll in such program;
- f. for research, survey, and statistical purposes;
- g. to improve and customize the content and delivery of products, services, and marketing;
- h. to expedite enrolment in other products and services provided by BCLC and Participating Facilities that may be of interest to you;
- i. to maintain the security of www.CasinosBC.com and for investigative purposes; and
- j. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities, or other agencies.

38. By accepting these Terms, you agree that BCLC, or a Participating Facility may use, access, disclose, and store your personal information both inside and outside Canada for the above purposes.

If you have any questions about the collection or use of your personal information, please visit www.bclc.com or contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222.

Appendix 1 – Prizes and Probability of landing on each segment

Segment	Win Probability (%)	Prize Value (Pts)	Bonus play Value (\$)
1	10.64	1000	\$5.00
2	10.18	2000	\$10.00
3	9.73	1000	\$5.00
4	9.29	2000	\$10.00
5	8.85	1000	\$5.00



British Columbia Lottery Corporation (BCLC)
U-Spin Encore Rewards Cowboy Hat Promotion
September 2, 2026

6	7.96	3000	\$15.00
7	7.08	2000	\$10.00
8	6.19	1000	\$5.00
9	0.88	10000	\$50.00
10	4.42	2000	\$10.00
11	3.98	1000	\$5.00
12	3.54	2000	\$10.00
13	3.1	5000	\$25
14	2.65	3000	\$15.00
15	2.21	4000	\$20.00
16	1.77	5000	\$25.00
17	1.33	4000	\$20.00
18	0.88	5000	\$25.00
19	5.31	1000	\$5.00
20	0.01	50000	\$250.00