



**British Columbia Lottery Corporation (BCLC)**  
**Encore Rewards 2x Points for 24 Hours Offer**  
**August 4, 2025 – March 31, 2026**

**PROMOTION DESCRIPTION**

New and current Encore Rewards members will receive 2x Encore Rewards points for 24 hours by visiting Guest Services at a participating location and providing a valid email address and agreeing to receive promotional emails from Encore Rewards.

**DEFINITIONS**

**Active Offer Period** means the twenty-four (24) hour period beginning immediately once the Qualified Player's Encore Rewards Account is updated at Guest Services and the promotional flag is applied. The end time will be exactly 24 hours from that moment..

**Base Point** means an Encore Rewards point earned by playing an Eligible Game during the Promotion Period. Base Points do not include free points given via promotion (such as points multipliers, bonus points, promotional points), which are credited as part of another promotion.

**Eligible Game** means any slot or eTable game at a Participating Facility.

**Encore Rewards Account** means the account an Encore Rewards Program member has due to their membership in the Encore Rewards Program.

**Encore Rewards Points** means the points awarded to individual members of the Encore Rewards Program by BCLC.

**Encore Rewards Program** means the membership and tiered bonus rewards program established by BCLC for our players residing in British Columbia.

**Free Play** means a credit awarded as Encore Rewards Points for redemption on qualified gaming devices, such as slots or electronic table games, or at Guest Services at a BC Casino for table games. Encore Rewards Points redeemed for table games will be used as a Free Play voucher.

**Offer Points** means one (1) additional Encore Rewards Point awarded for each Base Point earned during the Active Offer Period.

**Participating Facility** means all BC Casinos and BC Community Gaming Centres.

**Promotion Period** means the period from August 4, 2025, 12:00AM PT to March 31, 2026, 11:59PM PT.

Qualified Player means an individual who is 19 years of age or older, holds an active Encore Rewards Account, and has not previously received this promotional offer through any prior Encore Rewards membership. The term does not include:

- a BCLC or Participating Facility employee or contractor, or a family member, or a household member of such employees or contractors who reside at the same address; or a participant in BCLC's voluntary self-exclusion program or barred during the Promotion Period a BC Casino, BC Community Gaming Centre, or PlayNow.com.

**Session** means the time a Participant inserts their Encore Rewards card to play an Eligible Game until the Encore Rewards card is removed from that Eligible Game, or the time a Participant signs in to their Encore Rewards account by entering their phone number and PIN to play an Eligible Game until they sign out of their account from that Eligible Game.



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**PROMOTION DETAILS**

1. Qualified Players are eligible to receive Offer Points once the Qualified Player visits Guest Services at a participating facility and:
  - a. updates, confirms, or adds a valid email address;
  - b. agrees to receive promotional emails from Encore Rewards; and
  - c. holds an active Encore Rewards Account, regardless of whether they are a new or existing member.

No purchase necessary.

If any of the above conditions are not met, the offer may not be applied to the Qualified Player's Encore Rewards Account.

2. The Active Offer Period begins once a Qualified Player completes the required steps in paragraph 1 above.
3. The Qualified Player may receive Offer Points by either:
  - a. correctly inserting their Encore Rewards Card into any Eligible Game and earning at least one (1) Encore Rewards point; or
  - b. entering the phone number and PIN associated with their Encore Rewards account on any Eligible Game and earning at least one (1) Encore Rewards point.
4. Each Qualified Player may redeem this specific 2x Encore Rewards Points promotion only once during the Promotion Period.. Once a Qualified Player has redeemed the offer, they will not be eligible to redeem it again in the future.
5. Offer Points will be calculated on the total amount of Base Points earned during the Active Offer Period. Base Points earned prior to or after the Promotion Period do not qualify for Offer Points.
6. The amount of Base Points and Offer Points you can earn on slots games is based on the following factors:
  - a. the Eligible Game played;
  - b. the amount wagered; and
  - c. your Encore Rewards Membership Status at the time of play.
7. A Qualified Player can earn a maximum of 9,999 Offer Points per Session.
8. The Offer Points will be added to the Participant's Encore Rewards account after they remove their Encore Rewards card from the Qualified Game or sign off from their account. The updated points balance will be reflected the next time the participant's Encore Rewards card is inserted into a machine.
9. Offer Points earned during this promotion will be awarded as bonus points and do not affect the Encore Rewards membership level.
10. Any awarded Encore Rewards Points must be redeemed for Free Play at any Participating Facility or online within 365 days from the date it is claimed.

**GENERAL CONDITIONS**

1. BCLC is not liable for lost, stolen, damaged, unregistered or improperly inserted Encore Rewards cards, or any error or miscalculation.



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2. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes their Encore Rewards card to other players, they will not be eligible to participate in this promotion and may have their Encore Rewards Program membership revoked.
3. BCLC reserves the right to not award any Encore Rewards Points in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation or misuse.
4. BCLC may, at its sole discretion, and without liability to any individual, participant, or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.
5. BCLC reserves the right to change or restrict Encore Rewards Point earnings or other awards on specific Eligible Games.
6. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any Participating Facility.
7. Each participant is responsible for ensuring that their Encore Rewards Member profile is accurate and up-to-date and has current and correct contact information, including a telephone number and email address at which they can be contacted.
8. Qualified Players shall indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Qualified Player, including costs incurred by BCLC in defending such actions, claims or demands against BCLC which arise out of or are in any way connected to this promotion.
9. Encore Rewards Points earned in this promotion must be accepted as awarded, cannot be transferred, have no cash value and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Terms and Conditions.
10. Participants must notify BCLC of any omissions or discrepancies to your Encore Rewards Point balance within 60 days of earning, receiving or using the applicable Encore Rewards Points. BCLC may require participants to provide documentation in support of any requested correction.
11. BCLC will not be liable for and may adjust or cancel your Encore Rewards Point balance where Encore Rewards Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse or any other reason BCLC deems valid.
12. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with these terms and conditions.
13. This promotion is subject to and must be read in conjunction with the Encore Rewards Membership Terms and Conditions, available at [www.CasinosBC.com](http://www.CasinosBC.com). In the event of a conflict, these promotional terms shall prevail.

**PRIVACY NOTICE – In British Columbia**

- Personal information related to your Encore Rewards Account will be collected in accordance with the Freedom of Information and Protection of Privacy Act, British Columbia and will be used, accessed, disclosed and stored by BCLC, or a Participating Facility, and their respective service providers both inside and outside of Canada:
  - a. to administer the Encore Rewards Program, which includes distributing information about your Encore Rewards Account;
  - b. to enable access to a BC Casino or Community Gaming Centre;
  - c. to administer and communicate with you about your Encore Rewards Account;
  - d. if you consent, to distribute relevant content, offers and promotional communications relating to BCLC's and the BC Casino or Community Gaming Centres' products and services to you;
  - e. to administer contests and promotions;
  - f. to administer responsible gaming programs, if you enroll in a program;
  - g. for research, survey and statistical purposes;
  - h. to customize the content and delivery of products, services and marketing;



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- i. to expedite enrolment in other services provided by BCLC and BC Casino or Community Gaming Centres that may be of interest to you;
  - j. to maintain the security of CasinosBC.com, and for investigative purposes;
  - k. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by our regulators, law enforcement or other agencies; and
  - l. to support public health recommendations or requirements.
- By accepting these Terms, you agree that BCLC, or a Participating Facility, and their respective service providers may use, access, disclose and store your personal information both inside and outside Canada for the above purposes.
- BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact the BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or [www.bclc.com](http://www.bclc.com).