



British Columbia Lottery Corporation (BCLC) Encore Account Cleanup Incentive March 1 – March 31, 2023

DEFINITIONS

Free Play means a credit awarded as Encore Rewards Points.

Participant is a Qualified Player who updates their email address, mailing address, or both; and who opts-to marketing communications during the Promotion Period or has opted in prior to the start of the Promotion Period at a Participating Facility or on CasinosBC.com.

Participating Facility means all British Columbia Casinos and Community Gaming Centres. Participating Facilities are subject to change without notice at BCLC's sole discretion.

Prize is \$20 CDN in Free Play awarded as 4,000 Encore Rewards Points.

Promotion Period means the period from March 1, 2023, 12:00AM Pacific Time to March 31, 2023, 11:59PM Pacific Time.

Qualified Player is an individual who is 19 years of age or older and is a valid Encore Rewards Member, but does not include:

- BCLC and Participating Facility employees, as well as family and household members of same who reside at the same address; and
- Persons who are participating in BCLC's Voluntary Self Exclusion program, suspended or banned from a BC Casinos or Community Gaming Centre.

HOW TO PARTICIPATE IN THIS PROMOTION

1. A Qualified Player will receive a Prize when they add or update their email or mailing address and opt-in to receive exclusive offers, contests and information from Encore Rewards at Guest Services at a Participating Facility or on CasinosBC.com.

PRIZES

1. Participants may receive a maximum of one (1) Prize during the Promotion Period.
2. A Prize will be credited to the Participant's Encore Rewards account after they update their information.
3. Participants must redeem their Prize within 365 days after it is awarded. Prizes that are not redeemed within 365 days will expire and become void and cannot be redeemed for a Prize.
4. Points earned during this promotion are awarded as bonus points and do not apply towards Encore Rewards membership level qualification.

GENERAL CONDITIONS

1. BCLC is not liable for lost, stolen, damaged, or unregistered Encore Rewards card.
2. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes their Encore Rewards card to other players, they will not be eligible to participate in this promotion or receive a Prize and may have their Encore Rewards membership revoked. The person who uses another person's Encore Rewards card is also disqualified from participation in this promotion and is not eligible to receive a Prize.
3. BCLC reserves the right to not award any Prize in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, fraud, deception, misrepresentation or misuse.
4. BCLC may, at its sole discretion, and without liability to any person, Participant or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.



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5. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC, any Participating Facility, or a service provider.
6. Each Qualified Player is responsible for ensuring that their Encore Rewards Member profile is accurate and up-to-date and has current and correct contact information, including a telephone number and email address at which the Qualified Player can be contacted.
7. IN NO EVENT WILL BCLC, A PARTICIPATING FACILITY OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, CONTRACTORS, AGENTS, REPRESENTATIVES OR AFFILIATES (TOGETHER, THE “**RELEASED PARTIES**”) BE LIABLE FOR, AND EACH ENTRANT HEREBY RELEASES THEM FROM, ANY DAMAGES, LOSSES OR OTHER AMOUNTS OF ANY KIND WHATSOEVER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THIS PROMOTION OR A PRIZE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE RELEASED PARTIES WILL NOT BE LIABLE FOR DIRECT, GENERAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, SPECIAL OR ANY OTHER LOSSES OR DAMAGES, EVEN IF A RELEASED PARTY SHOULD HAVE BEEN AWARE THAT SUCH LOSS OR DAMAGE COULD OCCUR.
8. Encore Rewards Points earned in this promotion must be accepted as awarded, cannot be transferred, have no cash value, and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Terms & Conditions.
9. Players must notify BCLC of any omissions or discrepancies to their Point balance within sixty (60) days of earning, receiving or using the applicable Points. BCLC may require Players to provide documentation in support of any requested correction.
10. BCLC will not be liable for and may adjust or cancel your Point balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse or any other reason BCLC deems valid.
11. In the instance of system error of Point transactions, adjustments will not be made to player accounts where the difference (in favour of or against the player) is less than one (1) dollar within a single Gaming Day.
12. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any person that does not comply with these terms and conditions.
13. This promotion and any person’s participation in it are subject to the Encore Rewards Membership Terms and Conditions as outlined on www.casinosbc.com

PRIVACY NOTICE

1. Personal information related to your Program Membership will be collected in accordance with the Freedom of Information and Protection of Privacy Act, British Columbia and will be used, accessed, disclosed and stored by BCLC, or a Participating Facility, and their respective service providers both inside and outside of Canada:
 - i. to administer the Program; which includes distributing information about your Encore Rewards account;
 - ii. to administer and communicate with you about your Encore Rewards account;
 - iii. subject to your consent, to distribute relevant content, offers and promotional communications relating to BCLC’s and the Participating Facility’s products and services to you;
 - iv. to administer contests and promotions;



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- v. to administer responsible gaming programs, if you enroll in such program;
 - vi. for research, survey and statistical purposes;
 - vii. to customize the content and delivery of products, services and marketing;
 - viii. to expedite enrolment in other products and services provided by BCLC Participating Facilities that may be of interest to you;
 - ix. to maintain the security of CasinosBC.com, and for investigative purposes; and
 - x. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities or other agencies.
2. By accepting these Terms, you agree that BCLC, or a Participating Facility, and their respective service providers may use, access, disclose and store your personal information both inside and outside Canada for the above purposes.

BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact the **BCLC Customer Support Centre** at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.