



British Columbia Lottery Corporation (BCLC) Encore Rewards Newsletter Double Points Promotion August 1 – August 9, 2024

PROMOTION DESCRIPTION

All opted-in Encore Members who are recipients of the July 2024 newsletter, visit a Participating Facility and play with their card can earn additional Encore Rewards points during the Promotion Period.

DEFINITIONS

Base Point means an Encore Rewards point earned by playing an Eligible Game during the Promotion Period. Base Points do not include free points given via promotion (such as points multipliers, bonus points, promotional points), which are credited as part of another promotion.

Membership Status Point means the points that are awarded to a Program Member based on the amount of play at BC Casino and Community Gaming Centre as well as Online Games. These points are not redeemable for free play and only determine a Program Member's Encore Rewards Status.

Double Point means one (1) additional Encore Rewards point awarded for each Base Point earned during the Promotion Period.

Double Membership Status Point means (1) additional Status point awarded for each Membership Status Point earned during the Promotional Period

Eligible Game means eligible slots or eTable games at a Participating Facility;

Participant is a **Qualified Player** who plays an Eligible Game during the Promotion Period at a Participating Facility.

Participating Facility means all British Columbia Casinos and Community Gaming Centres. Participating Facilities are subject to change without notice at BCLC's sole discretion.

Promotion Period means the period from August 1, 2024, 12:00AM PT/MT to August 9, 2024, 11:59PM PT/MT on Thursday's & Friday's between 2:00PM PT/MT and 7:00PM PT/MT only.

Qualified Player is someone who is 19 years of age or older and a valid Encore Rewards Member, who is opted-in to marketing and received the July 2024 newsletter, but does not include:

- BCLC and Participating Facility employees, as well as family and household members of same who reside at the same address;
- Persons who are self-excluded, suspended or banned from a BC Casinos or Community Gaming Centre

Session means the period of time between when a Participant inserts their Encore Rewards card to play an Eligible Game until the Encore Rewards card is removed from that Eligible Game.

HOW TO EARN DOUBLE POINTS

1. A Qualified Player qualifies to earn Double Points and Double Membership Status Points during the Promotion Period by correctly inserting his/her Encore Rewards Card into an Eligible Game and playing that Eligible Game during the Promotion Period.
2. Qualified Players are not required to register to earn Double Points and Double Membership Status Points at all Participating Facilities during the Promotion Period. Play on Eligible Games during the Promotion Period will automatically earn Double Points.
3. Double Points and Double Membership Status Points will be calculated on the total amount of Base Points earned during the Promotion Period. Base Points earned prior to or after the Promotion Period do not qualify for Double Points and Double Membership Status Points.
4. The amount of Base Points and Double Membership Status Points you can earn on slots games is based on the following factors:



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- i. The Eligible Game played
 - ii. The amount wagered
 - iii. Your Encore Rewards Membership Status at the time of play.
5. A Participant can earn a maximum of 9,999 Double Points and Double Membership Status Points per Session.
6. Double Points will be added to the Participant's Encore Rewards account after he or she removes his/her Encore Rewards card from the Qualified Game. The updated points balance will be reflected the next time the Participant's Encore Rewards card is inserted into a machine.
7. Double Membership Status Points will be awarded no later than August 16, 2024
8. Double Points earned during this promotion will be awarded as Bonus Points and do not affect the Encore Rewards membership level.
9. Double Membership Status Points earned during this promotion will be awarded as Membership Status Points and will affect the Encore Rewards membership level.
10. Double Points will expire if they are not redeemed within 365 days after they are awarded.
11. Double Membership Status Points will reset at the end of each period, on or around September 1

GENERAL CONDITIONS

1. BCLC is not liable for lost, stolen, damaged, unregistered or improperly inserted Encore Rewards cards, or any error or miscalculation in determining Base Points, Double Points, Membership Status Points or Double Membership Status Points.
2. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes his/her Encore Rewards card to other players, he or she will not be eligible to participate in this promotion or receive Double Points or Double Membership Status Points and may have his/her Encore Rewards membership revoked. Double Points and Double Membership Status Points earned by using another Encore Rewards Member's Encore Rewards card are forfeited and will be invalid.
3. BCLC reserves the right to not award Double Points, Double Membership Status Points or any Encore Rewards points in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, Eligible Game malfunction, fraud, deception, misrepresentation or misuse.
4. BCLC may, at its sole discretion, and without liability to any individual, Participant or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.
5. BCLC reserves the right to change or restrict Point earnings or other awards on specific Eligible Games.
6. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any participating gaming service provider and/or the prize supplier.
7. Each Participant is responsible for ensuring that his/her Encore Rewards Member profile is accurate and up-to-date and has current and correct contact information, including a telephone number and email address at which he or she can be contacted.
8. BCLC makes no representations or warranties whatsoever, either expressed or implied, oral or written, in respect of the Double Points or Double Membership Status Points.

9. Participants will indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Participant (including costs incurred by BCLC in defending such actions, claims or demands) against BCLC which arise out of or are in any way connected to this promotion or any points or prizes associated with it.
10. Encore Rewards Points earned in this promotion must be accepted as awarded, cannot be transferred, have no cash value and must be redeemed in accordance with the Encore Rewards Terms & Conditions.
11. Participants must notify BCLC of any omissions or discrepancies to their Point balance within sixty days of earning, receiving or using the applicable Points. BCLC may require a Participant to provide documentation in support of any requested correction.
12. BCLC will not be liable for and may adjust or cancel a Participant's Point balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse or any other reason BCLC deems valid.
13. In the instance of system error affecting Base Point or Membership Status Points transactions, adjustments will not be made to Participant accounts where the difference (in favour of or against the player) is less than one (1) dollar during a 24 hour period.
14. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Participant that does not comply with these terms and conditions.
15. This promotion encompasses all other Encore Rewards Membership Terms and Conditions as outlined on www.CasinosBC.com, excepting s. 8.2.

PRIVACY NOTICE

1. Personal information related to your Encore Rewards Account will be collected in accordance with the Freedom of Information and Protection of Privacy Act, British Columbia and will be used, accessed, disclosed and stored by BCLC, or a BC Casino or Community Gaming Centre, and their respective service providers both inside and outside of Canada:
 - i. to administer the Program, which includes distributing information about your Encore Rewards account;
 - ii. to administer and communicate with you about your Encore Rewards account;
 - iii. subject to your consent, to distribute relevant content, offers and promotional communications relating to BCLC's and the BC Casino or Community Gaming Centres' products and services to you;
 - iv. to administer contests and promotions;
 - v. to administer responsible gaming programs, if you enroll in such program;
 - vi. for research, survey and statistical purposes;
 - vii. to customize the content and delivery of products, services and marketing;
 - viii. to expedite enrolment in other products and services provided by BCLC and BC Casino or Community Gaming Centres that may be of interest to you;
 - ix. to maintain the security of www.CasinosBC.com and for investigative purposes; and
 - x. to enforce agreements, to comply with applicable laws and legal processes, including providing information as required by regulators, law enforcement, public health authorities or other agencies.
2. By accepting these Terms, you agree that BCLC, or a BC Casino, or a Community Gaming Centre, and their respective service providers may use, access, disclose and store your personal information both inside and outside Canada for the above purposes.
3. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any of its service providers.

BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact **BCLC Customer Support** Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.